

## NSFT Library Services Strategy, 2023-2026

### **Purpose**

This strategy sets the direction and priorities for NSFT Library Services for 2023-2026; it is aligned with NHS England's 'Knowledge for Healthcare' strategy and linked to NSFT's 'Improving Together' strategy. The library strategy is an essential requirement of the 'Quality and Improvement Outcomes Framework for NHS-Funded Knowledge and Library Services in England.'

Our purpose is to optimise the use of robust evidence and knowledge to support exceptional care, our focus is on:

- mobilising evidence and knowledge
- enabling resource discovery
- developing the NSFT workforce

### **Implementation and monitoring**

The strategy will be actioned by an implementation plan, it will be monitored and reviewed by the Library Manager, oversight and scrutiny will be through the NSFT Research Committee.

The strategy is subject to revision to ensure it reflects the changing environment within which the library service is provided. This includes any changes to the future strategic direction of Norfolk and Suffolk NHS Foundation Trust or NHS England's Knowledge and Library Services.

## Strategy on a page

<b>VISION</b>					
NSFT, their staff, learners, patients, and the public use the right knowledge and evidence at the right time, in the right place, enabling high quality decision-making, learning, research and innovation, to achieve excellent healthcare and health improvement.					
<b>GOALS</b>					
Mobilise evidence and internally generated knowledge to enable evidence-based policy and practice.	The NSFT workforce and learners receive high quality knowledge and library services.	Staff, learners, patients, and the public are equipped to use evidence-based patient, health and wellbeing information for shared decision making and self-care.	NHS-funded knowledge and library services are equitable, efficient, and productive.	The library services team has the capability, confidence, and capacity to meet the evolving knowledge and information needs of the healthcare system.	Partnership working is the norm in delivering knowledge to the local healthcare system.
<b>OBJECTIVES</b>					
Embedded knowledge specialist roles aligned with teams/departments, seeking out evidence and good practice and fostering a culture of using evidence from research.	Work towards improving services using NHS England's Quality and Improvement Outcomes Framework as a driver.	Promote and enable the use of evidence-based health and wellbeing resources by the NSFT workforce to meet the diverse needs of patients and carers.	Promote the NHS Knowledge & Library Hub and train NSFT staff to search it effectively.	Build a digitally confident knowledge and library services team.	Work with other NHS libraries across STP boundaries to develop services and resources.
Manage and mobilise evidence and knowledge through current awareness services.	Embed use of NHS England's Knowledge & Library Services Value and Impact Toolkit to generate evidence of impact.	Demonstrate the expertise of library and knowledge specialists in providing the evidence base for the production of patient information content.	Capture locally produced evidence and knowledge and add to NHS Norfolk & Waveney Shared Repository.	Enable library staff to engage in self-directed learning and development.	Engage with educational partners to share knowledge of services.

## What will be different by the end of the strategy?

Ensuring that healthcare professionals have access to robust evidence and knowledge at the right time to contribute towards NSFT’s ambition of providing exceptional care, learning together and sustained improvement.

## References

1. Health Education England, (2021). *Knowledge for Healthcare: Mobilising evidence; sharing knowledge; improving outcomes. A strategic framework for NHS Knowledge and Library Services in England 2021-2026*. Available at: <https://www.hee.nhs.uk/sites/default/files/documents/HEE%20Knowledge%20for%20Healthcare%202021-26%20FINAL.pdf> (Accessed 18/09/2023).
2. National NHS Knowledge and Library Services Team, (2022). *Quality and Improvement Outcomes Framework for NHS-Funded Knowledge and Library Services in England, 2<sup>nd</sup> edition*. Available at: [https://library.nhs.uk/wp-content/uploads/sites/4/2023/03/NHSKLS\\_OutcomesFramework\\_2ndEd\\_2022.pdf](https://library.nhs.uk/wp-content/uploads/sites/4/2023/03/NHSKLS_OutcomesFramework_2ndEd_2022.pdf) (Accessed 18/09/2023).
3. Norfolk and Suffolk NHS Foundation Trust, (2023). *Improving together: our strategy for a brighter future, with our communities, for mental health*. Available at: <https://www.nsft.nhs.uk/download.cfm?doc=docm93jjim4n2403.pdf&ver=3872> (Accessed 18/09/2023).

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